

Travel Agent

Camino de Santiago Booking Form



This booking form is subject to Booking Conditions. Please write clearly and tick appropriate boxes.
 All sections in yellow tint boxes must be completed. Please fill in sections in pink or green tint boxes if applicable
PLEASE NOTE: Adequate insurance cover is a condition of booking.

Name of trip	Start date	Day / Month / Year	No. of People	Departure date from Australia	Day / Month / Year
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NAMES OF ALL TRAVELLERS*

1.	Title	First name	Surname	Date of Birth Day/Month/Year	Twin	Room Type			Flights required?	
						Double	Single	Yes	No	
2.										
3.										
4.										

ADDITIONAL ACCOMMODATION

Complete only if requesting a variation to the standard walking routes shown in the brochure - an extra booking fee of \$100 will apply

Arrival date Day/Month/Year	Departure date Day/Month/Year	Town	Hotel Name	No. of nights

MAIN CONTACT PERSON IN YOUR GROUP

Name	Mr/Mrs/Miss/Ms/Dr	Initials
Address		
Post code	Tel. (day)	
Tel. (eve)	Fax	
E-mail		

Information & Correspondence Please send confirmation of this booking, correspondence and pre-trip information

Electronically (Email + attachments)

By Post

PAYMENT & ACCEPTANCE OF BOOKING CONDITIONS

Deposit

I enclose a cheque for the deposit of \$500 per person (Self-guided) or \$1000 per person (Guided)

or

Please debit my credit/debit card for the deposit.

Balance

I will send you the balance when due.

Please debit my credit/debit card for the balance when due.

Please note final balance is due 100 days before departure.

Visa / Mastercard only

Card No.

Expiry date

Name on card Date

Signature

FLIGHTS

	Date	From (airport)	To (airport)
Outward			
Return			

BICYCLE HIRE

The correct bicycle size cannot be guaranteed without your measurements

Details for persons travelling	1	2	3	4
Height & inside leg length				
Preferred frame size				

EMERGENCY CONTACT

Emergency contact whilst travelling:

Name

Telephone

Relationship

Notes Other information, dietary requirements or relevant medical conditions

Return booking form by fax to (03) 57501020 or by mail to:
 Outdoor Travel Pty Ltd, PO Box 286, Bright, Victoria 3741

For additional passengers please either photocopy this form or write their details on a piece of paper and attach it.
 * Should each person travelling want a separate invoice and pre-trip information a separate booking form needs to be completed.

OUTDOOR TRAVEL BOOKING CONDITIONS 2012

Please read this carefully. It sets out your agreement with OUTDOOR TRAVEL PTY LTD and with the tour operators and agents who provide services. It contains important terms designed to protect your interests. You should also read any 'General information' in the brochure or in any detailed itinerary or trip dossier.

1 Outdoor Travel's Responsibilities - OUTDOOR TRAVEL PTY LTD is a fully licensed travel agency and a member of the Australian Travel Compensation Fund. In Australia consumers have a right to compensation if services are not provided with due care and skill or if services are not reasonably fit for a particular purpose made known to the consumer. OUTDOOR TRAVEL PTY LTD, including the owners, officers and employees give notice that they act only as agents for the operators who arrange the services described in this brochure.

2 Acceptance - Your contract only comes into effect once OUTDOOR TRAVEL PTY LTD have BOTH received your booking form with your deposit (or full payment in the case of a late booking) AND issued the confirmation invoice. This contract is governed by the law in the State of Victoria.

3 Surcharges - The holiday price may be subject to increases in costs due to currency fluctuations or government action.

4 Balance Payment / Late Bookings - Our confirmation invoice shows the total holiday cost for the services to be provided. The balance must be paid 100 days prior to your holiday departure date (unless the booking is made less than 100 days prior to departure in which case the full holiday cost must be paid at the time of booking). If the balance is not received by the due date we reserve the right to cancel your booking and apply cancellation charges.

5 Cancellation / Alterations:

A You may change your holiday, subject to the operators consent up to 100 days before departure; there will be an administration fee of \$75 per person in this event. Less than 100 days before departure, all changes will be treated as cancellations and re-bookings, and the cancellation charges in paragraph 5B will apply.

B Should you be compelled to cancel your holiday you must notify OUTDOOR TRAVEL PTY LTD immediately in writing. We reserve the right to claim for estimated losses on the following scale, expressed as a percentage of the total holiday cost invoiced, and based on the date we receive your written cancellation:

More than 100 days before departure - deposit only
100 - 60 days before departure - 45% of holiday cost
60 - 30 days before departure - 75% of holiday costs
Less than 30 days before departure - 100% of holiday costs

C We may through force major (unusual and unforeseeable circumstances beyond our control, the consequences of which could not have been foreseen even with the exercise of due care) be required to cancel or make material alteration to your holiday. In this unlikely event we will inform you as soon as possible and offer you the choice of an alternative available holiday (any cost difference being charged / refunded) or a prompt and full refund of all monies paid.

6 Your Responsibilities:

A Active holidays can be hazardous if you behave foolishly so don't take risks! In the interests of safety, you undertake to follow the advice of the tour operator, guide or representative; comply with any local codes of conduct; and act sensibly and prudently at all times. You also agree to indemnify OUTDOOR TRAVEL PTY LTD its owners, officers and employees for all losses and / or damage arising from any act or default on your part or the part of a member of your party.

B It is your responsibility to ensure your travel papers (full passport, driving licence, visa etc) are in order.

7 Assumption of Risk - When booking this holiday you acknowledge with the completion of the booking form by yourself or your representative that the activities you propose to undertake in addition to usual and risks inherent may have potential additional hazards including physical exertion, remoteness from medical facilities, weather extremes and limited evacuation facilities. These risks may include personal injury, disease or death, delays of whatever sort including transportation, loss or damage to property, equipment failure or the activity itself.

You acknowledge that alterations to the scheduled itinerary or activity may be made as necessitated by weather, group size, road transport, land closures or illness. You acknowledge that the enjoyment of these activities is derived in part from the inherent risks involved or in part from travel beyond the safety risks of life at work or at home. You acknowledge that these inherent risks are the reason for your participation and you assume all the risks associated with the activity or holiday.

8 Holiday Insurance - It is a condition of booking that you are adequately insured - ask OUTDOOR TRAVEL for details.

9 Complaints - If you have a complaint whilst on holiday you must report it at the time to the tour operator, guide or accommodation provider to have it put right. If you feel it is serious, you must also notify us at the time by telephone, email or fax and in writing within 14 days of your return to Australia.

10 Air Carriage - This brochure is the sole responsibility of Outdoor Travel Pty Ltd and does not commit any airline whose services may be suggested or used.

11 Brochure Validity - From 1st October 2011 until 31st December 2012.

GENERAL INFORMATION

Health & Fitness Requirements - Please choose a holiday within your capabilities - ask our staff if you are unsure of what is required. The fitter and better prepared you are the more enjoyable it will be. However, most of our holidays require only reasonable fitness and good health. If you are unsure about your fitness or how any pre-existing medical condition may effect an active holiday please consult your doctor before making a reservation.

Weather Conditions - On coastal waters, lakes, canals rivers and on land conditions do from time to time prevent the operators from completing the advertised programs. The decision is normally made by the tour leader or captain at the time and is made in the best interests and safety of the group as a whole. Outdoor Travel Pty Ltd and / or our operators can not be held responsible for these changes or any additional costs or expenses generated as a result of any changes.

Child Prices and Policy - Many holidays are suitable for children - ask for a child's price if not shown. Children's prices are based on sharing with at least one full paying adult. Any minimum age stipulations must be adhered to.

Minimum Group Size - All group tours operate with a minimum number of participants. We reserve the right to cancel tours if the minimum number is not reached.

Prices - Prices shown are in Australian dollars per adult person unless otherwise stated and are correct at the time of printing.

Itineraries - These may have been edited to fit the page where they are described - please ask if you require a full or more detailed itinerary or any explanation as to the degree of difficulty.