

## UK & EUROPE 2011 PRICES & BOOKING INFORMATION

When you have decided on the boat, cruising area & dates, please call **1800 331 582** to make a provisional booking.

Once held, please confirm your booking by sending a completed Booking Form with a deposit payment of 40% (or full payment if less than 100 days before departure) to your Travel Agent, or: **OUTDOOR TRAVEL Pty Ltd**

### LE BOAT BOOKING REQUEST FORM

#### CLIENT MAKING THE BOOKING

FULL NAME: Mr/Mrs/Ms/Miss	
ADDRESS:	
POSTCODE:	DATE OF BIRTH: __/__/____
TELEPHONE: (Home):	
	(Office):
MOBILE TEL:	
FAX:	
EMAIL:	
THE DATE YOU DEPART AUSTRALIA: __/__/____	
TRAVEL INSURANCE REQUIRED? Yes / No	
<b>Names of other party members</b> (add ages of all children under 16)	
1	
2	
3	
4	
5	
6	
7	
8	
9	
10	

#### BOOKING PARTICULARS

BOAT(S):
REGION:
HIRE DURATION: <input type="checkbox"/> 1 week (7-nights) <input type="checkbox"/> 2 weeks (14-nights)
CRUISE: <input type="checkbox"/> One Way * or <input type="checkbox"/> Out & Return
* All one-way cruises are subject to a pre-paid one-way supplement. Please ask for the exact amount as these may vary for each boat and each region.
START BASE: _____
FINISH BASE: _____
CRUISE DATES FROM 4pm (day of boat pick up): ____ / ____ /2011 TO 9am (day of boat drop off): ____ / ____ /2011
BIKE HIRE: Please reserve the following: Standard bike (AU\$75 per bike per week): _____ Superior Cross Country bike (AU\$90 pb pw): _____ Children's Standard bike (AU\$55 pb pw): _____
SPECIAL REQUESTS:

<b>DECLARATION</b> I am over 18 & have read, understood and agree to be bound by the Booking Conditions on behalf of myself & all persons named in the Party. Signature: _____ Date: _____
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### OUTDOOR TRAVEL PTY LTD

PO Box 286 Bright 3741 Victoria Australia  
 Tel (03) 5750 1441 Fax (03) 5750 1020  
 Email: [info@outdoortravel.com.au](mailto:info@outdoortravel.com.au)  
 Travel Agent Lic. No: 31102

Travel Agent Reservations: **1800 331 582**

**[www.outdoortravel.com.au](http://www.outdoortravel.com.au)**

# OUTDOOR TRAVEL Pty Ltd - BEAUTIFUL BOATING HOLIDAYS 2011 PRICES

## Southern Europe: France & Italy

Prices in AUS \$		Season											
From		19-Mar	16-Apr	30-Apr	7-May	21-May	4-Jun	2-Jul	16-Jul	27-Aug	10-Sep	24-Sep	1-Oct
Sleeps	Anchor	15-Apr	29-Apr	6-May	20-May	3-Jun	1-Jul	15-Jul	26-Aug	9-Sep	23-Sep	30-Sep	30-Oct
8+	4 Anchors	3,590	4,010	4,630	5,210	5,520	5,790	6,040	6,430	5,840	5,025	4,010	3,535
8+	5 Anchors	4,210	4,545	5,270	5,935	6,225	6,590	6,950	7,315	6,590	5,775	4,565	4,025
8+	4 Anchors	3,745	4,185	4,585	5,430	5,750	6,040	6,310	6,705	6,095	5,245	4,405	3,695
8+	4 Anchors	3,210	3,585	3,735	4,420	4,925	5,165	5,400	5,735	5,215	4,500	3,590	3,165
8+	4 Anchors	3,025	3,375	3,520	4,170	4,650	4,875	5,095	5,415	4,920	4,240	3,375	2,985
8+	4 Anchors	3,200	3,575	3,720	4,415	4,920	5,070	5,310	5,660	5,130	4,485	3,585	3,155
8+	3 Anchors	2,780	3,110	3,140	3,730	4,270	4,485	4,675	4,970	4,520	3,895	3,025	2,745
8+	3 Anchors	2,620	2,920	3,050	3,615	4,020	4,215	4,405	4,680	4,255	3,665	2,925	2,590
8+	3 Anchors	2,475	2,765	2,880	3,420	3,810	3,985	4,170	4,430	4,025	3,470	2,765	2,445
6+	5 Anchors	3,790	4,230	4,880	5,485	5,820	6,095	6,370	6,775	6,150	5,300	4,325	3,735
6+	5 Anchors	4,100	4,440	5,295	5,775	6,070	6,415	6,765	7,125	6,415	5,645	4,600	3,925
6+	5 Anchors	4,100	4,440	5,295	5,775	6,070	6,415	6,765	7,125	6,415	5,645	4,600	3,925
6+	4 Anchors	3,300	3,680	3,835	4,550	5,070	5,315	5,550	5,905	5,360	4,630	3,690	3,255
6+	5 Anchors	3,370	3,940	4,345	4,865	5,185	5,445	5,400	5,995	5,420	4,690	3,745	3,355
6+	4 Anchors	2,835	3,170	3,275	3,895	4,355	4,565	4,775	5,080	4,615	3,965	3,165	2,795
6+	4 Anchors	2,750	3,080	3,200	3,795	4,230	4,430	4,630	4,920	4,475	3,855	3,080	2,710
6+	4 Anchors	2,780	3,110	3,240	3,840	4,275	4,415	4,600	5,085	4,430	3,895	3,110	2,750
6+	3 Anchors	2,605	2,905	3,085	3,665	4,000	4,195	4,390	4,760	4,240	3,650	2,965	2,565
6+	3 Anchors	2,635	2,935	3,115	3,705	4,040	4,240	4,430	4,805	4,275	3,680	2,995	2,600
6+	3 Anchors	2,200	2,455	2,560	3,040	3,375	3,545	3,705	3,935	3,575	3,085	2,460	2,180
6+	3 Anchors	2,415	2,695	2,805	3,325	3,695	3,880	4,050	4,310	3,910	3,370	2,690	2,370
4+	5 Anchors	3,025	3,385	3,905	4,390	4,650	4,880	5,095	5,520	5,025	4,315	3,390	2,980
4+	5 Anchors	3,600	3,910	4,505	5,065	5,315	5,630	5,935	6,370	5,745	5,040	3,920	3,440
4+	4 Anchors	2,455	2,745	2,855	3,385	3,775	3,950	4,130	4,390	3,985	3,440	2,745	2,420
4+	4 Anchors	2,475	2,765	2,880	3,420	3,810	3,985	4,170	4,430	4,025	3,470	2,765	2,445
4+	4 Anchors	2,385	2,665	2,775	3,285	3,660	3,835	4,000	4,390	3,875	3,340	2,675	2,355
4+	4 Anchors	2,400	2,675	2,805	3,315	3,680	3,855	4,035	4,285	3,895	3,355	2,675	2,360
4+	3 Anchors	2,025	2,260	2,355	2,790	3,100	3,255	3,400	3,605	3,285	2,825	2,260	1,985
4+	4 Anchors	2,270	2,530	2,650	3,125	3,485	3,650	3,820	4,055	3,690	3,170	2,530	2,240
4+	2 Anchors	1,835	2,050	2,140	2,535	2,820	2,965	3,085	3,295	2,995	2,575	2,055	1,810
2+	3 Anchors	1,400	1,565	1,635	1,940	2,155	2,260	2,360	2,515	2,285	1,965	1,565	1,390
2+	3 Anchors	1,535	1,730	1,795	2,130	2,370	2,490	2,600	2,760	2,515	2,165	1,730	1,520
2+	2 Anchors	1,260	1,415	1,460	1,735	1,925	2,025	2,115	2,245	2,050	1,760	1,415	1,245
2+	2 Anchors	1,485	1,650	1,735	2,055	2,285	2,385	2,505	2,660	2,405	2,085	1,660	1,470

### Essential Holiday Extras

Description	Cost	Further Information
Fuel	\$7 - \$19 per hour	Payable locally at the end of your holiday.
Fuel Deposit	£130 / €150 for 1 week	Payable locally and in local currency. The actual cost of fuel will be calculated at the end of your holiday and either a refund given or the additional balance requested.
One Way Supplement	\$132 - \$265	Supplement for a one-way cruise (starting and finishing at different bases). Payable when you book. Price dependent on route.
Non-refundable collision damage waiver (GDW) OR Refundable Damage Deposit	\$160 - \$390 \$1975 - \$3020	All customers need to take out either a CDW or pay a Refundable Damage Deposit. Please see Terms and Conditions for more details. Prices dependent on type of boat and duration.

# OUTDOOR TRAVEL Pty Ltd - BEAUTIFUL BOATING HOLIDAYS 2011 PRICES

## Northern Europe: Germany, Holland & Belgium

Prices in AUS \$		Season												
Sleeper	Anchor	From	19-Mar	16-Apr	30-Apr	7-May	21-May	4-Jun	2-Jul	16-Jul	27-Aug	10-Sep	24-Sep	1-Oct
		To	15-Apr	29-Apr	6-May	20-May	3-Jun	1-Jul	15-Jul	26-Aug	9-Sep	23-Sep	30-Sep	30-Oct
8+	4 Anchors	Royal Magnifique (8+2)	3,270	3,650	4,215	4,750	5,025	5,270	5,560	5,855	5,325	4,575	3,440	3,225
8+	5 Anchors	Le Boat 15-04 (8+1)	3,835	3,985	4,795	5,405	5,665	6,000	6,325	6,665	6,000	5,270	3,955	3,665
8+	4 Anchors	Grand Classique (10+2)	3,405	3,810	4,170	5,095	5,240	5,490	5,805	6,110	5,545	4,780	3,775	3,360
8+	4 Anchors	Classique Star (8)	2,925	3,260	3,400	4,150	4,490	4,695	4,965	5,225	4,745	4,100	3,070	2,875
8+	4 Anchors	Classique (8)	2,760	3,080	3,210	3,910	4,240	4,440	4,680	4,935	4,485	3,865	2,905	2,720
8+	3 Anchors	Tower - 1325FBA (8+4)	2,340	2,615	2,730	3,325	3,600	3,765	3,980	4,180	3,805	3,275	2,470	2,315
6+	5 Anchors	Le Boat 15-03 (6+4)	3,615	3,765	4,070	4,825	5,330	5,635	5,940	6,260	5,635	4,965	3,735	3,455
6+	5 Anchors	Le Boat 15-03 (6+2)	3,615	3,765	4,070	4,825	5,330	5,635	5,940	6,260	5,635	4,965	3,735	3,455
6+	4 Anchors	Royal Classique (6)	2,985	3,325	3,460	4,100	4,575	4,795	5,050	5,325	4,840	4,170	3,140	2,935
6+	4 Anchors	Elegance (6)	2,635	2,940	3,040	3,730	4,040	4,240	4,470	4,710	4,275	3,690	2,775	2,605
6+	4 Anchors	Continental (6)	2,505	2,810	2,920	3,460	3,855	4,040	4,260	4,485	4,080	3,515	2,645	2,475
6+	3 Anchors	Crusader (6)	2,375	2,650	2,810	3,345	3,645	3,825	4,040	4,330	3,865	3,325	2,545	2,340
6+	3 Anchors	Flanders Star (7+2)	2,260	2,515	2,645	3,115	3,485	3,620	3,880	4,055	3,660	3,140	2,360	2,245
4+	5 Anchors	Le Boat 15-02 (4+1)	3,155	3,310	3,575	4,225	4,665	4,935	5,210	5,490	4,935	4,355	3,270	3,035
4+	4 Anchors	Caprice (4+2)	2,255	2,520	2,635	3,110	3,470	3,630	3,835	4,040	3,665	3,155	2,375	2,230
4+	4 Anchors	Clipper (4+2)	2,255	2,520	2,635	3,110	3,470	3,630	3,835	4,040	3,665	3,155	2,375	2,230
4+	4 Anchors	Countess (4+2)	2,185	2,440	2,550	3,025	3,355	3,515	3,710	3,905	3,545	3,065	2,295	2,155
4+	3 Anchors	Consul (4+1)	1,835	2,050	2,130	2,520	2,795	2,935	3,095	3,255	2,965	2,550	1,920	1,795
4+	3 Anchors	Polders Star (4+1)	1,660	1,780	1,890	2,260	2,490	2,560	2,720	2,840	2,585	2,300	1,775	1,615
4+	4 Anchors	Corvette A & B (4)	2,070	2,310	2,415	2,850	3,170	3,330	3,515	3,695	3,360	2,895	2,170	2,040
4+	2 Anchors	Tamaris (4+2)	1,675	1,865	1,950	2,315	2,565	2,705	2,840	3,000	2,730	2,345	1,765	1,660
2+	3 Anchors	Cirrus (2+2)	1,375	1,550	1,615	1,905	2,125	2,225	2,355	2,470	2,245	1,935	1,455	1,360
2+	2 Anchors	Capri (2+1)	1,185	1,315	1,360	1,620	1,795	1,880	1,985	2,085	1,905	1,645	1,240	1,165
2+	2 Anchors	Sheba (2+3)	1,340	1,490	1,565	1,855	2,065	2,155	2,285	2,400	2,170	1,890	1,415	1,330

## England: Thames

Prices in AUS \$		Season												
Sleeper	Anchor	From	19-Mar	16-Apr	30-Apr	7-May	21-May	4-Jun	25-Jun	16-Jul	27-Aug	3-Sep	17-Sep	1-Oct
		To	15-Apr	29-Apr	6-May	20-May	3-Jun	24-Jun	15-Jul	26-Aug	2-Sep	16-Sep	30-Sep	30-Oct
8+	4 Anchors	Classique Star (8)	3,115	3,475	3,620	4,300	4,835	5,020	5,300	5,680	5,065	4,415	3,310	3,065
8+	4 Anchors	Classique (8)	2,970	3,315	3,455	4,095	4,605	4,780	5,040	5,415	4,825	4,200	3,150	2,925
6+	4 Anchors	Elegance (6)	2,630	2,940	3,055	3,675	4,165	4,340	4,585	4,935	4,375	3,745	2,950	2,585
6+	3 Anchors	Crusader (6)	2,560	2,850	3,035	3,605	3,955	4,115	4,345	4,750	4,155	3,615	2,765	2,520
4+	4 Anchors	Caprice (4+2)	2,345	2,630	2,745	3,260	3,675	3,810	4,035	4,455	3,850	3,340	2,500	2,310
4+	4 Anchors	Tango (4+2)	2,330	2,605	2,705	3,210	3,605	3,745	3,940	4,370	3,780	3,295	2,475	2,300
4+	3 Anchors	Consul (4+1)	1,970	2,195	2,295	2,710	3,040	3,165	3,330	3,575	3,195	2,765	2,085	1,935
4+	2 Anchors	Tamaris (4+2)	1,780	1,995	2,070	2,470	2,765	2,875	3,035	3,260	2,905	2,530	1,895	1,765
4+	2 Anchors	Tamaris (4+2)	1,780	1,995	2,070	2,470	2,765	2,875	3,035	3,260	2,905	2,530	1,895	1,765
2+	3 Anchors	Consort (2+2)	1,225	1,370	1,430	1,695	1,905	1,980	2,080	2,240	2,000	1,735	1,310	1,215
2+	2 Anchors	Capri (2+1)	1,115	1,245	1,285	1,530	1,710	1,780	1,880	2,010	1,805	1,560	1,180	1,095

# OUTDOOR TRAVEL Pty Ltd - BEAUTIFUL BOATING HOLIDAYS 2011 PRICES

## England: Norfolk Broads

Prices in AUS \$		Season												
		From	19-Mar	16-Apr	30-Apr	7-May	21-May	4-Jun	25-Jun	16-Jul	27-Aug	3-Sep	17-Sep	1-Oct
Sleeps	Anchor	To	15-Apr	29-Apr	6-May	20-May	3-Jun	24-Jun	15-Jul	26-Aug	2-Sep	16-Sep	30-Sep	30-Oct
6+	3 Anchors	Emperor - C45 A, B or C (6+2)	1,820	2,025	2,095	2,500	2,805	2,905	3,065	3,295	2,925	2,530	1,925	1,790
6+	3 Anchors	Emperor - C45 A, B or C (6+2)	1,820	2,025	2,095	2,500	2,805	2,905	3,065	3,295	2,925	2,530	1,925	1,790
6+	3 Anchors	Emperor - C45 A, B or C (6+2)	1,820	2,025	2,095	2,500	2,805	2,905	3,065	3,295	2,925	2,530	1,925	1,790
4+	4 Anchors	Caprice (4+2)	2,055	2,295	2,400	2,835	3,185	3,300	3,490	3,750	3,330	2,880	2,180	2,025
4+	3 Anchors	Admiral - C40 (4+2)	1,645	1,840	1,920	2,270	2,545	2,650	2,790	2,985	2,675	2,300	1,750	1,630
4+	2 Anchors	Tamaris (4+2)	1,690	1,890	1,970	2,340	2,620	2,730	2,875	3,095	2,750	2,375	1,805	1,675
2+	3 Anchors	Cirrus (2+2)	1,415	1,600	1,660	1,965	2,210	2,295	2,420	2,590	2,315	2,000	1,515	1,405
2+	3 Anchors	Swallowtail - Grande Luxe (2)	1,345	1,500	1,550	1,835	2,065	2,155	2,275	2,445	2,170	1,890	1,430	1,340
2+	2 Anchors	Capri (2+1)	1,115	1,255	1,300	1,535	1,730	1,760	1,820	1,970	1,810	1,560	1,185	1,110

## Scotland

Prices in AUS \$		Season												
		From	19-Mar	16-Apr	30-Apr	7-May	21-May	4-Jun	25-Jun	16-Jul	27-Aug	3-Sep	17-Sep	1-Oct
Sleeps	Anchor	To	15-Apr	29-Apr	6-May	20-May	3-Jun	24-Jun	15-Jul	26-Aug	2-Sep	16-Sep	30-Sep	30-Oct
8+	4 Anchors	Royal Magnifique (8+2)	3,240	3,615	4,170	4,745	5,025	5,210	5,500	5,905	5,260	4,530	3,400	3,195
8+	4 Anchors	Classique (8)	2,730	3,050	3,180	3,795	4,230	4,390	4,630	4,970	4,440	3,820	2,865	2,695
6+	4 Anchors	Elegance (6)	2,585	2,880	2,980	3,585	4,000	4,150	4,385	4,705	4,195	3,615	2,710	2,545
6+	3 Anchors	Crusader (6)	2,345	2,620	2,780	3,340	3,635	3,780	3,995	4,370	3,820	3,295	2,515	2,315
4+	4 Anchors	Clipper (4+2)	2,230	2,500	2,600	3,110	3,470	3,590	3,795	4,070	3,630	3,125	2,345	2,200
4+	3 Anchors	Braemore (4+2)	1,980	2,200	2,300	2,760	3,065	3,180	3,360	3,600	3,210	2,775	2,080	1,955
4+	3 Anchors	Osprey (4+2)	1,645	1,835	1,895	2,275	2,535	2,630	2,780	2,970	2,650	2,285	1,730	1,620
4+	3 Anchors	Consul (4+1)	1,850	2,055	2,150	2,560	2,850	2,955	3,125	3,345	2,985	2,565	1,935	1,810
4+	2 Anchors	Tamaris (4+2)	1,650	1,840	1,925	2,310	2,560	2,675	2,810	3,025	2,695	2,325	1,745	1,635
4+	3 Anchors	Mountain Star (4+1)	1,440	1,560	1,660	2,000	2,200	2,255	2,405	2,550	2,275	2,010	1,475	1,415
2+	2 Anchors	Capri (2+1)	1,155	1,285	1,330	1,590	1,775	1,850	1,940	2,085	1,865	1,600	1,215	1,140

## Ireland

Prices in AUS \$		Season												
		From	19-Mar	16-Apr	30-Apr	7-May	21-May	4-Jun	25-Jun	16-Jul	27-Aug	3-Sep	17-Sep	1-Oct
Sleeps	Anchor	To	15-Apr	29-Apr	6-May	20-May	3-Jun	24-Jun	15-Jul	26-Aug	2-Sep	16-Sep	30-Sep	30-Oct
8+	4 Anchors	Royal Magnifique (8+2)	2,995	3,315	3,820	4,300	4,550	4,775	5,035	5,300	4,775	4,110	3,110	2,920
8+	4 Anchors	Classique (8)	2,550	2,825	2,940	3,485	3,880	4,065	4,285	4,520	4,065	3,500	2,660	2,490
6+	4 Anchors	Elegance (6)	2,400	2,645	2,735	3,255	3,635	3,810	4,020	4,240	3,810	3,275	2,485	2,330
6+	3 Anchors	Crusader (6)	2,180	2,400	2,550	3,035	3,300	3,460	3,660	3,935	3,460	2,985	2,310	2,125
6+	3 Anchors	Shannon Star (7+2)	2,070	2,275	2,400	2,835	3,165	3,285	3,520	3,675	3,285	2,820	2,150	2,040
4+	4 Anchors	Caprice (4+2)	2,110	2,330	2,430	2,880	3,210	3,355	3,545	3,730	3,355	2,895	2,200	2,065
4+	3 Anchors	Consul (4+1)	1,690	1,865	1,950	2,300	2,560	2,690	2,840	2,980	2,690	2,310	1,760	1,645
4+	3 Anchors	Lake Star (4+1)	1,615	1,795	1,835	2,165	2,455	2,585	2,650	2,820	2,585	2,195	1,690	1,575
4+	3 Anchors	Mountain Star (4+1)	1,375	1,460	1,545	1,855	2,040	2,095	2,245	2,330	2,095	1,865	1,370	1,315
2+	2 Anchors	Town Star (2+1)	1,000	1,065	1,130	1,270	1,430	1,490	1,575	1,650	1,490	1,330	1,000	950

# IMPORTANT INFORMATION ABOUT THE COST OF YOUR HOLIDAY

The price list shows the price of your boat, per week (for 7-nights) relevant to the country and region you are cruising in.

## YOUR BOAT HIRE INCLUDES:

- Fully Equipped boat
- Towels & Linen
- Boat Handling demonstration
- Technical Support
- On board cruising information

## YOUR BOAT HIRE DOESN'T INCLUDE:

- One Way Fee
- Fuel or Fuel deposit
- Damage Waiver (CDW) or Damage Deposit
- Waterways Guides / Maps
- Travel to/from the base
- Any optional extras or personal travel insurance

## ESSENTIAL HOLIDAY EXTRAS – Not included in your boat hire, but MUST be paid:

DESCRIPTION	COST PER WEEK	FURTHER INFORMATION
<b>PRE-PAID IN AUSTRALIA – AT THE TIME YOU MAKE YOUR BOOKING</b>		
One-way supplement	AU\$132 - \$265	Supplement for starting at one base and ending at another. The cost is dependent on route & cruise direction.
Non refundable collision damage waiver (CDW)	AU\$160 - \$390	This cost is dependent on type of boat, location and duration of cruise - the CDW is pre-paid when you make your booking OR paid locally (see below).
<b>PAID LOCALLY – ON ARRIVAL AT THE BOAT BASE</b>		
Refundable damage deposit	€1,120 - € 1,710	The Refundable damage deposit is payable on arrival if required
Fuel deposit	€150	Before departing on board your boat, you will be asked to leave a fuel deposit of €150 (payable locally). The actual cost of fuel consumption will be calculated at the end of your holiday and either a refund made or the additional balance requested.
Fuel	€4 - €12 per hour	Fuel charges are calculated on a per hour basis (or per litre in Ireland, England and Scotland). Ask for details of likely fuel charges based on your planned route and boat size. Your base will advise all fuel charges incurred at the end of your holiday, they are subject to change without notice.

## OPTIONAL HOLIDAY EXTRAS – not included in your boat hire, but may be added at extra cost

We recommend you book these extras at the time you book your boat hire and prior to departure to ensure availability.

DESCRIPTION	COST	FURTHER INFORMATION
<b>PRE-PAID IN AUSTRALIA – AT THE TIME YOU MAKE YOUR BOOKING</b>		
Superior hybrid bike hire	AU\$90	Per bike, for one week
Standard bike hire	AU\$75	Per bike, for one week
Child Standard Bike	AU\$55	Per bike, for one week
Priority Boarding/Late Check-out	AU\$132 each	Available subject to operational constraints
Waterways Guide	AU\$40	Detailed guide to cruising area
<b>PAID LOCALLY – ON ARRIVAL AT THE BOAT BASE</b>		
Bicycle Theft Waiver	€7 - €11	Per bike, dependent on duration
Outboard Motor / Angling Dinghy	€70 per item	Available in Ireland only
Car Transfer	Upon request	Car transferred from start base to end base. Ask for cost
Passenger Transfer	Upon request	Passenger transfer back to start base by taxi. Ask for cost
Airport Transfer	Upon request	Ask sales team for prices
Secure Parking	€35	Available in selected locations only, per week
Under Cover Parking	€50	Available in selected locations only, per week
Skipper	€ 100 per day	Available from Potsdam base only
Cleaning Service	€70 - €125	Dependent on boat size
Special Occasion Welcome Pack	€ 70	Can be pre-organised & then paid on arrival
Green Ecological Cleaning Pack	€ 12	
Italy Moorings Supplement	€ 80 - € 50	Compulsory for bookings to/from Casier or Porto Levante

**Please note: Optional extras should be requested at the time of booking. Requests made less than 30 days before departure or after final documents have been issued may incur extra costs.**

## DISCOUNTS & SPECIAL OFFERS:

Make your holiday budget go further by taking advantage of our discounts and special offers for boat hire in 2011 and early bookings discounts for 2012 \*

- **Group** (multiple boat hire), **Extended** cruising and **Family** discounts: Save between 10% and 20%
- **Early Booking discounts:** Book your 2012 holiday by 30th November 2011 and save up to 15% (depending on the Anchor rating)

\* Conditions apply - including the condition that 5-Anchor boats are excluded from any discount offer - check with us for details before making your reservation.

**PLEASE ASK IF ANY DISCOUNTS APPLY TO YOUR LE BOAT HIRE AND FOR MORE DETAILS OR CONDITIONS.**

# LE BOAT – BEAUTIFUL BOATING HOLIDAYS

## BOOKING CONDITIONS 2011

(issued 14/2/11)

Please read this carefully. It sets out your agreement with OUTDOOR TRAVEL PTY LTD and with their tour operators and agents. It contains important terms designed to protect your interests. You should also read any 'General information' in the brochure.

## OUTDOOR TRAVEL'S RESPONSIBILITIES

OUTDOOR TRAVEL PTY LTD is a fully licensed travel agency (Licence number 31102) based in Victoria and a member of the Australian Travel Compensation Fund (see <http://www.tcf.org.au>). In Australia consumers have a right to compensation if services are not provided with due care and skill or if services are not reasonably fit for a particular purpose made known to the consumer.

OUTDOOR TRAVEL PTY LTD, including the owners, officers and employees give notice that they act only as agents for the operators who arrange the services described in this brochure. Outdoor Travel Pty Ltd does not itself provide carriage services, accommodation, transport or tours. Outdoor Travel Pty Ltd acts as an agent for boat hire, accommodation providers, air, coach, shipping, rail and other transport providers, tour operators and other service and product providers (referred to as "service providers or tour operators"). All products and services provided by service providers are provided on those service providers' own terms and conditions, which may include limitations and exclusions of liability. All bookings with Outdoor Travel Pty Ltd and all tickets, vouchers, receipts, coupons, exchange orders and other like documents issued to the client, are subject to each service providers terms and conditions governing the provision of products and services to be provided by that service provider. Outdoor Travel Pty Ltd shall not be liable for any acts, omissions or defaults whether negligent or otherwise, of any service provider or tour operator. Outdoor Travel Pty Ltd shall not be liable (whether in contract, tort or otherwise) for any injury, illness, death, loss, damage, expense, delay or inconvenience resulting directly or indirectly from circumstances outside of Outdoor Travel Pty Ltd's control, including acts of nature, war, civil disturbances, strikes, floods, acts of government or authorities, breakdowns, accidents, disease, quarantine, terrorism, medical or customs regulations, and alterations, cancellations or delays concerning itineraries, timetables or accommodation.

## YOUR RESPONSIBILITIES:

Active holidays can be hazardous if you behave foolishly, so don't take risks! In the interests of safety, you undertake to follow the advice of the tour operator, guide or representative; comply with any local codes of conduct; and act sensibly and prudently at all times. You also agree to indemnify OUTDOOR TRAVEL PTY LTD its owners, officers and employees for all losses and / or damage arising from any act or default on your part or the part of a member of your party.

You accept that it is your responsibility to ensure your travel papers (passport, driving licence, visa etc) are in order.

**TRAVEL INSURANCE:** It is a condition of your booking that you are adequately insured for the duration of your trip. We recommend a comprehensive travel insurance to cover cancellation, health requirements, luggage and additional expenses. Insurance policies rarely cover for loss of cash. The choice of insurer is at your discretion. We do require details of your travel insurance before final documents are issued.

**PASSPORT, VISA & VACCINATIONS:** It is mandatory that you familiarise yourself with any visa and health requirements that may be applicable in the countries you are visiting. You are responsible for all entry/exit health and any other documents required by laws, regulations, orders, demands or requirements of countries visited or transited. Please note that passport and visa requirements are not the responsibility of Outdoor Travel Pty Ltd or that of your travel agent. We recommend that you be in possession of a passport valid for at least 6-months beyond your intended stay overseas.

**CONSULAR ADVICE:** Official travel advice issued by the Australian Department of Foreign Affairs and Trade is available in Australia by calling 1300 555 135 or visiting their web site <http://www.dfat.gov.au>. We recommend that you review this information both prior to making your booking and prior to departure. Once outside Australia you should contact the Australian consular office or embassy or their representative in each country for advice or information.

**ASSUMPTION OF RISK:** You acknowledge with the completion of the booking form by yourself or your representative that the activities you propose to undertake - in addition to usual and risks inherent - may have potential additional hazards including physical exertion, remoteness from medical facilities, weather extremes and limited evacuation facilities. These risks may include personal injury, disease or death, delays of whatever sort including transportation, loss or damage to property, equipment failure or the activity itself. You acknowledge that alterations to the scheduled itinerary or activity may be made as necessitated by weather, locks and canal or river conditions, group size, road transport, land closures or illness.

You acknowledge that the enjoyment of these activities is derived in part from the inherent risks involved or in part from travel beyond the safety risks of life at work or at home. You acknowledge that these inherent risks are in part the reason for your participation and you assume all the risks associated with the activity or holiday.

## ACCEPTANCE

Your contract only comes into effect once Outdoor Travel Pty Ltd, on behalf of Le Boat, have BOTH received your booking form (Booking Confirmation Form) with your deposit (or full payment in the case of a late booking) AND issued a confirmation.

## LE BOAT LEGAL CLAUSES AND BOOKING CONDITIONS

This document and all terms, conditions and notices contained or referenced herein (“Booking Terms”) govern the relationship between you and Crown Travel Limited trading as Le Boat (‘Le Boat’). Crown Travel Limited, a company duly incorporated pursuant to the laws of England and having a registered office TUI Travel House, Crawley Business Quarter, Fleming Way, Crawley, West Sussex, RH10 9QL, registered number 02095375, is a member of the TUI Travel Plc group of companies.

The Booking Terms apply to any bookings for the rental of boats that you make with Le Boat and should therefore be read carefully. By making a booking with Le Boat, you accept and agree on behalf of yourself and everyone in your party to be bound by these Booking Terms, which outline, among other things, certain exclusions and limitations of liability. These Booking Terms affect your rights and designate the governing law and forum for the resolution of any and all disputes.

Unless expressly stated otherwise, all of the boat hire options made available by Le Boat are operated by Le Boat.

If any part of these Terms and Conditions is found to be invalid or unenforceable, then the relevant provision(s) will be severed and the remainder of the Booking Terms will not be affected and will remain valid and enforceable.

Crown Travel Ltd is a Member of ABTA with membership number V6650. ABTA and ABTA Members help holidaymakers to get the most from their travel and assist them when things do not go according to plan. We are obliged to maintain a high standard of service to you by ABTA’s Code of Conduct. For further information about ABTA, the Code of Conduct and the arbitration scheme available to you if you have a complaint, contact <http://www.abta.com>.

### 1. YOUR BOOKING

- 1.1 All persons wishing to book a boating holiday (‘Hirer’) must be 18 years old or over and possess the legal capacity and authority to make the booking and accepts these Terms and Conditions on behalf of everyone in their party.
- 1.2 In order to request a booking for a boating holiday, the Hirer must obtain a quote for the amount payable for the proposed Hire and must:

- a) complete, sign and forward the Booking Confirmation Form to your travel agent or Outdoor Travel Pty Ltd
- b) submit the deposit payment for the relevant Hire;

The completed Booking Confirmation Form must include details of any optional extras you wish to purchase in connection with the boating holiday (“Extras”). For the avoidance of doubt, if a Booking Confirmation Form is not submitted at the same time as making a Booking Request, you must complete the Booking Confirmation Form prior to departing on the Hire.

- 1.3 For the avoidance of doubt, all information provided, displayed or otherwise made available to you in relation to the Le Boat boating holidays constitutes an invitation to treat and is not capable of acceptance by you. By submitting a Booking Request or a Booking Confirmation Form, you agree that you shall be deemed to have made an offer to us to hire a boat and to purchase any Extras required for the period of time in the relevant location nominated by you (‘Hire’).
- 1.4 Subject to these Booking Terms, Le Boat will use all reasonable endeavours to provide the Hire in accordance with the Booking Request or Booking Confirmation Form (as applicable).
- 1.5 Upon receipt of a written quote issued by Le Boat, its agents or representatives in relation to a proposed Hire (“Initial Quote”), and provided that the proposed Hire period will not commence within 100-days of the date of the Initial Quote, you may make a provisional booking request for that Hire (“Option”). If you wish to create an Option, you must notify Le Boat or its representative that you wish to create an Option in relation to a specified Initial Quote. For the avoidance of doubt, an Option cannot be created in respect of a quote obtained from our website.
- 1.6 If you request an Option, you acknowledge and agree that:
  - a) the Option will exist for a period of 5-days, during which time the Initial Quote associated with the Option will remain valid; and
  - b) if you cancel the Option or if you do not make a booking for the Hire the subject of the Option within the 5-day validity period, the Option will expire and you may no longer rely upon the information contained in the relevant Initial Quote for any booking or Hire.
- 1.7 At the time of submitting a Booking Request and/or a Booking Confirmation Form (whichever is submitted first), you must pay 40% of the Hire cost as a deposit at the time of booking. If you are booking a Hire that is scheduled to commence within 100-days of the date of your Booking Request and/or Booking Confirmation Form, full payment for the requested Hire must be made at the time of submitting the Booking Request and/or Booking Confirmation Form (whichever is submitted first).
- 1.8 If we accept your booking requested in a Booking Request and/or Booking Confirmation Form, we will issue a Confirmation Invoice. A contract will exist between us from the date we issue the Confirmation Invoice or, if you book within 7-days of the scheduled departure, the contract will exist when we accept your payment.
- 1.9 When you receive the Confirmation Invoice please check the details carefully and inform us immediately if anything is incorrect.
- 1.10 Once a booking has been confirmed by Le Boat and the Confirmation Invoice has been issued, offers and discounts cannot be applied retrospectively.

- 1.11 Except where full payments has already been made in accordance with Clause 1.6 of these Booking Terms, the balance of the price of the Hire must be paid at least 100-days before your departure date. If the balance is not paid in full by that date which is 100-days prior to your scheduled departure date for the Hire, we reserve the right to retain your deposit and cancel the booking. You acknowledge and agree that the amount of the deposit to be retained by Le Boat is a genuine pre-estimate of the damage likely to be suffered by Le Boat resulting from your failure to make full payment for the Hire and the cancellation of the Hire. If you book through an agent, all contact with you will be via them.
- 1.12 Payment for the Hire can be made by credit/debit card, cheque (made payable to Outdoor Travel Pty Ltd) or by bank transfer. Any payment made by credit card may be subject to a service fee charge (2% for Visa and MasterCard or 3.5% for American Express).

## **2. YOUR HIRE PRICE**

- 2.1 All prices displayed or otherwise provided in relation to the goods and services offered by Le Boat are accurate in the currency given at the date of publication or uploading (as applicable), but could have since changed. Prices published in the most recent version of the price list issued by Le Boat ("Le Boat Price List") supersede all other prices in other material printed at an earlier stage. The prices quoted in the Le Boat Price List are based on costs, exchange rates, taxes and levies as known at the date of publication as set out in the Le Boat Price List.
- 2.2 Once you have submitted the Booking Request and/or Booking Confirmation Form and paid the relevant 40% deposit per booking (plus payment for any Extras requested), the cost of your Hire will not normally be subject to any change. This does not apply to invoice errors or omissions. Any Extras not booked and/or paid for at the time of submitting the Booking Request and/or Booking Confirmation Form booking will be charged at the new season prices at the relevant Le Boat base. Certain payments, as indicated in the pricing information, may be made locally at the destination base in local currency.
- 2.3 Unless otherwise stated, the cost of any applicable visas, insurance, baggage charges, meals, laundry, drinks, souvenirs, tips / gratuities to staff, guides and leaders, items of a personal nature are not included in the tour Hire price and are the responsibility of the Hirer.

## **3. CONDITIONS OF HIRE**

The Hirer(s) warrants that he/she is over the age of 18 years. The minimum number of passengers to be onboard a Le Boat boat for the duration of the Hire is 2 adults (this may include the Hirer). The total number of passengers on board at any one time may not exceed the maximum amount of passengers that the relevant boat is licensed for as notified to you. The Hirer must comply with the rules of river navigation, and also any instruction(s) or directions given by Le Boat and/or the applicable river or waterway authorities. The Hirer must restrict his/her cruising to those waters permitted by Le Boat as notified to the Hirer. The Hirer must not cruise after nightfall, nor engage in any towing, sub hiring or lending of the boat.

## **4. LAW AND JURISDICTION**

The parties acknowledge and agree that this agreement, and any claim or dispute arising from or related to this agreement, will be exclusively governed by English law. The parties agree to submit to the exclusive jurisdiction of the courts of England and Wales in relation to any claim arising out of this agreement.

## **5. LIABILITY**

- 5.1 We will only accept responsibility for our own negligent acts or omissions, except to the extent contributed to by you, any of your passengers, or any other third party.
- 5.2 Where goods or services relating or ancillary to the Hire are be provided by an independent carrier or other supplier of services (for example, without limitation, a ferry operator), and where we only facilitate the booking of these services, then we undertake no responsibility for and are not liable for the misrepresentations, breaches of contract, breaches of statutory duty or negligence of the carrier or other supplier of services. This means that in the event of you or anyone in your party suffering personal injury, illness or death as a result of any act or omission of a carrier, other supplier of services (or their employees), or any other third party, or you having any complaint about the quality of the services provided or having any other complaint at all, your sole right of redress will be against the independent carrier, other supplier of services or the relevant third party who provided such service and Le Boat shall not be under any liability at all (whether in contract, tort or otherwise).
- 5.3 To the maximum extent permitted by law, our maximum liability to you for any loss or damage, which you may suffer, is limited to a maximum of three times the price of your Hire. This excludes personal injury resulting from the non-performance or improper performance of the services involved in the Hire, and is subject to the limitation of liability described below. Our liability in all cases will be limited in accordance with and/or in an identical manner to any relevant international convention as detailed below. We are to be regarded as having all benefit of any limitation of compensation contained in these or any conventions. You can ask for copies of the international conventions by making a written request to **Outdoor Travel Pty Ltd**, PO Box 286, Bright, VIC 3741, Australia.

## **6. CONDITIONS OF CARRIAGE**

6.1 If any international convention applies to, or governs, any of the services or facilities included in your Hire arranged or provided by us, or provided by any of our suppliers, and you make a claim against us of any nature arising out of death, injury, loss or damage suffered during or as a result of the provision of those services or facilities, our liability to pay you compensation and/or the amount (if any) of compensation payable to you by us will be limited in accordance with and/or in an identical manner to that provided for by the international convention concerned (in each case including in respect of the conditions of liability, the time for bringing any claim and the type and amount of any damages that can be awarded). For the avoidance of doubt, this means that we are to be regarded as having all benefit of any limitations of compensation contained in any of these Conventions or any other international conventions applicable to your Hire. Other than as expressly set out in these Terms and Conditions, we shall have no legal liability whatsoever to you for any loss or damage suffered or incurred by you, your passengers or any other person in connection with your Hire.

## **7. INSURANCE**

7.1 Le Boat has comprehensively insured the boat the subject of your Hire, and its equipment. The policy covers damage or loss to the boat and its equipment and also no less than 7-million Euros (€7m) third party liability. This policy extends to cover any incident caused by the Hirer or the Hirer's passengers/crew. This policy is included in the cost of your Hire. The policy in place has certain reasonable exclusions in respect of certain actions by the Hirer or the Hirer's passengers/crew. These include wilful damage or gross negligence, person being under the influence of drugs or alcohol or as result of not obeying the instructions of a member of Le Boat staff. If the insurer fails to indemnify Le Boat because of the above then the Hirer is responsible for all costs incurred by Le Boat and any third party in connection with the relevant Hire.

7.2 Le Boat insurance does also not cover the refundable damage deposit if there is evidence of gross neglect. If the damage is in excess of the refundable damage deposit the Hirer will be expected to cover all costs. The Hirer shall be deemed to be responsible for each of his/her passengers including, without limitation, the minors in their care.

## **8. COLLISION DAMAGE WAIVER (CDW)**

Insurers charge Le Boat an excess with every incident and also the cost of claims potentially forces up the premiums we pay. To encourage a duty of care from you, the Hirer, and to contribute to covering this cost you must purchase with your Hire either of the following:

**Option 1:** A non-refundable collision damage waiver (CDW), which must be paid on or before the time of making the final payment for the Hire. With this option you will be fully covered if the boat is returned damaged, or an accident has resulted in its loss, as well as costs of any accidental damage or injury to any third parties. This will not be the case if there is evidence of gross neglect, which is excluded from our cover under our insurance policy. Loss of or damage to any item of inventory or boat equipment will be charged at a replacement cost, details of which are available at our bases. These charges do not alter the Hirer's potential liability outlined in Clause 7 – Insurance.

**Option 2:** A refundable damage deposit which is to be paid in the relevant local currency at the base upon your arrival, either by credit card or cash deposit. The deposit which varies according to boat type/duration of the Hire (£1010 - £1450) / (€1120 - €1710) / (approx. AU\$1680 - AU\$2565\*) will only be retained in part or in full if the boat used for the Hire is returned damaged or an accident has resulted in its loss, as well as costs of any accidental damage or injury to any third parties. This damage deposit will be the extent of your liability in respect of any damage to the boat except where there is evidence of gross neglect in which case you will be expected to cover the full extent of any repair costs. Loss of or damage to any item of inventory or boat equipment will be charged at a replacement cost, details of which are available at our bases. See Clause 14. Group event bookings are required to pay the refundable damage deposit to encourage duty of care, as set out in further detail in Clause 9 below.

## **9. GROUP EVENT BOOKINGS**

We accept bookings for group events and activities but reserve the right to charge an additional fee, which will be charged at the Base Manager's discretion and payable locally. Bookings for group events and activities are required to leave a refundable damage deposit (see Clause 8, Option 2) to encourage duty of care.

## **10. PERSONAL INSURANCE**

Le Boat's insurance does not cover the Hirer's personal belongings and strongly recommend that you take out travel insurance to cover yourself against any possible risk. Le Boat is not a party to those arrangements and makes no endorsement of any insurance companies.

## **11. FORCE MAJEURE**

You acknowledge and agree that we are not liable to pay any compensation where performance or prompt performance of our contract with you is prevented or affected by reason of circumstances amounting to 'Force Majeure'. Such circumstances include, but are not limited to: the destruction or damage of the boat through fire, flood, explosion, storm or weather damage; accidental damage; criminal damage or any other force outside of our control. These also include flooding, shortage of water, obstruction, repairs to any waterway, lock or navigational equipment, shortage of or non availability of fuel, riots or civil strife, industrial action or nuclear disaster, fire, adverse weather conditions, port blockades, war or threat of war, and actual or threatened terrorist activity or similar.

## 12. HIRER'S SUITABILITY

- 12.1 The Hirer must accept responsibility for the proper conduct of him/herself and any members of their party. Le Boat is not responsible for the conduct of the Hirer, any passengers or any other third party. You must, at all times, strictly comply with, and ensure that all members or your party comply with, the laws, customs, foreign exchange and other regulations of all places visited in connection with the Hire. We will not accept responsibility or liability for any passenger who contravenes any law or regulation of any country visited.
- 12.2 The Hirer must comply with all instructions or orders of Le Boat's staff, agents or other responsible person at all times. Any failure to do so will be a breach of an essential term and will permit Le Boat to terminate the Hire without notice.
- 12.3 Upon termination in accordance with Clause 12.2:
- our responsibility for your Hire ceases and we shall not be liable for any extra costs incurred by you;
  - and Le Boat will retain all monies paid by you for the Hire. You acknowledge and agree that the monies to be retained by Le Boat represents a genuine pre-estimate of the damage to be suffered by Le Boat resulting from the cancellation of the Hire.

## 13. CANCELLATION

13.1 If you change or cancel your booking: If, after the Booking Confirmation Invoice has been issued, you wish to change the Hire in any way, for example your chosen departure date, boat or destination, we will do our utmost to make these changes, but it may not always be possible and may result in us charging you a fee and/or retaining part or all of any money paid for your Hire.

### Cancellation

You may cancel your Hire at any time subject to the fees outlined below.

If you wish to cancel your Hire, written notification (by post or email) from you or your travel agent on your behalf must be received by our Sales Team. Cancellation will be effective on the date, which it is received by us. Note: If the reasons for your cancellation are covered under the terms of your travel insurance policy, you may be able to reclaim these charges.

### Minor Amendment

If, after our confirmation invoice has been issued, you make a minor change to the Hire we will charge an amendment fee as set out in the below table

If, during the period that is 100-days or more prior to the departure date of your Hire, you notify us that are unable to proceed with the Hire, you can transfer the Hire to a substitute person, providing they satisfy all the conditions applicable to the original Hire and your request is received by us at least 21-days prior to departure.

Any request for changes to be made to the Hire must be in writing and signed by the Hirer and received by Outdoor Travel Pty Ltd at least 100-days prior to the departure date of your Hire ('**Amended Hire**'). The price of the Amended Hire may increase or decrease to reflect the changes requested by you. You will be asked to pay an administration charge of \$160 per amendment to the Hire and any further cost we incur in making that amendment.

### Major Amendment

If, during the period that is 100-days or less before the departure date of your Hire, you request: a change of departure or return date of the Hire; or change of location for the Hire, then any such change will be treated as a major amendment to the Hire ('**Major Amendment**') and will incur a fee as outlined below.

In the event that you alter your departure date to a date not within the current calendar year, we will consider that you wish to cancel your Hire and arrange a new Hire. The cancelled Hire will be subject to the terms and conditions concerning cancellation, including the payment of any cancellation fees. If you seek to arrange a new Hire and we are able to accept that request, the price of the Hire will be calculated in accordance with the applicable rates for the calendar year in which you wish to have the Hire.

Cancellations or Minor or Major Amendments accrue the following charges:

Period before departure within which notice is received by us	Applicable Charge	
	Cancellation/Major Amendment	Minor Amendment
More than 100-days	Deposit only (if paid)	AU\$160
100 – 50-days	50% of total Hire	AU\$160
49 – 21-days	75% of total Hire	AU\$160
20-days and under	100% of total Hire	100% of total Hire

### 13.2 If we cancel or amend your Hire:

The arrangements for Hires are made many months in advance and it is sometimes inevitable that changes or cancellations may need to be made. We reserve the right to make such changes or cancellations should they become necessary. Most of these changes will be minor and we will advise you or your travel agent of them at the earliest possible date. We also reserve the right in any circumstances to cancel your Hire.

Sometimes we may have to make a major change to your Hire, this would include, but is not limited to, change of cruising area, change of departure date and change of boat to a lesser model. If we have to make a major change to your Hire (other than due to your default in payment) we will:

- a) offer you an alternative Hire to the same or better standard (where available)
- b) offer you a lesser Hire and a refund of the difference in price (where available); or
- c) cancel your Hire and give you a full refund of all monies paid.

In all cases, except where the major change arises due to reasons of Force Majeure as set out in these Booking Terms or due to insufficient bookings to operate a particular base, we will as a minimum pay compensation as detailed below:

Period before departure within which a major change to your Hire is notified to you or your travel agent	Compensation per person
More than 100-days	Nil
100 – 50-days	AU\$25
21 – 49-days	AU\$35
20-days and under	AU\$55

We strongly recommend you provide us with an emergency contact telephone number in case of any unexpected changes that need to be made to your Hire at short notice.

#### **14. ACCIDENTS AND LOSS / DAMAGE OF BOAT INVENTORY**

- 14.1 If the Boat is involved in an accident of any nature, the Hirer must immediately contact the base and complete an accident report form (found on board the boat) and ask any other party involved to complete the same form. The Hirer must not ask for any repairs to be carried out without Le Boat's agreement.
- 14.2 On arrival, the Hirer will be asked to check the boat for external signs of damage and indicate these areas on a separate form. The Hirer will also be asked to sign an inventory list detailing all critical items of inventory for which a separate fee is charged should they not be returned, or returned damaged ('Boat Inventory'). Should any Boat Inventory be lost, stolen or broken, the Hirer must report this on return of the boat. A separate fee for certain items lost or damaged will be charged. This must be paid for locally and in local currency. Such items include, but are not limited to: gangplank, TV/DVD remote controls, mallet, pegs, parasol, outdoor table and chairs.

#### **15. EMBARKATION / DISEMBARKATION AND CRUISING ROUTE**

Boat embarkation time is from 16:00 on the start day of your Hire and disembarkation must occur by 09:00 on the final day of your Hire. For an additional fee(s), and subject to operational constraints, priority boarding from 13:00 and late check-out from 12:00 can be pre-booked and will be detailed on your Booking Confirmation Invoice. Le Boat reserves the right to make changes to the times/and or direction of the cruise. Minor changes will not entitle the Hirer to cancel or to claim a refund or other form of compensation.

#### **16. NAVIGATIONAL RESTRICTIONS**

- 16.1 Our brochure (&/or website) offers a number of cruising suggestions for each region based on our experience and knowledge of the area. At the start of your Hire you will receive detailed cruising information for your region, clearly stating which waterways are navigable and which are prohibited or restricted. The Base Team will also advise on any specific routes, which are prohibited or restricted, or procedures falling under the control of Inland Waterways Authorities for your cruising area. Our Customer Guarantee, as set out on our website and in the Brochure, does not cover cruising in areas that are prohibited or restricted. Hirers who require assistance (towing/haulage) as a result of cruising in prohibited/restricted areas will incur an additional charge, payable locally in local currency. Please contact the sales team prior to departure if you wish to cruise on any waterways not covered in our Brochure.

#### **17. TECHNICAL ASSISTANCE**

Le Boat has a breakdown service during normal working hours every day of the week. We will endeavour to attend and repair a breakdown or technical incident as quickly as possible. The Hirer will have no claim against Le Boat for any failure caused by the Hirer including but not limited to grounding, and in such instances Le Boat reserves the right to recover from the Hirer any expenses incurred.

#### **18. RETURN OF THE BOAT / CLEANING SERVICE**

- 18.1 The boat must be returned by 09:00 on final day of your Hire to the designated Le Boat base as agreed at the time of the booking, or as otherwise agreed by you and Le Boat in writing, unless you have booked and paid for a late check-out. Late returns will incur an abandonment fee of £330 / €500 (approximately AU\$750\*). All customers must return the boat in a reasonably clean state with the following completed:

- a) all rubbish neatly bagged up and left on deck;
- b) all crockery and utensils cleaned and re-stored;
- c) beds stripped of bed linen;
- d) decks mopped.

18.2 If the boat is left in an unsatisfactory condition a cleaning fee of £60 - £110 / €60 - €120 (approximately AU\$90 - AU\$180\*) will be charged to the Hirer, dependant on the size of boat. You may be required to pay an additional cleaning fee of £60 - £110 / €60 - €120 (approximately AU\$90 - AU\$180\*) dependant on the size of the boat and we will take care of the final cleaning of your boat. In this case all you are asked to do is to bag up your rubbish and leave it on deck and strip the beds of the bed linen.

## **19. FUEL CHARGES & FUEL DEPOSIT**

Fuel is charged according to market rates and is subject to fluctuations in diesel prices. The hourly fuel charge is £3 - £9 / €4 - 12 (approximately AU\$6 – AU\$18\*) depending on boat type and usage. Le Boat charges for fuel according to the amount of hours the engine of the boat has been running during the Hire. At the start of your Hire you will be informed how much the per hour charge will be and the current engine hours on your boat will be agreed and recorded with you. Before departing the base, you will be required to pay a fuel deposit as advised to you by Le Boat prior to embarkation and payable locally in the relevant local currency, as set out in the Le Boat Price List.

## **20. BOAT DESCRIPTIONS**

Boat layout plans, specifications and illustrations provided on our website or in the Brochure are for general guidance. Some models within boat classes have minor variations. To the extent permitted by law, Le Boat does not guarantee the accuracy of, and disclaim liability for, any errors or other inaccuracies relating to the information and descriptions provided on our website or in the brochure.

## **21. BICYCLE THEFT WAIVER**

This weekly charge of AU\$11 / €7 or two week charge of AU\$18 / €11 can be booked and paid for on arrival. With this option you will be fully covered if the bicycle is stolen.

## **22. PASSPORT AND VISA REQUIREMENTS**

Whilst we are able to provide basic advice to clients regarding passports and visa requirements, it is the responsibility of each traveller to obtain information and advice from the appropriate Embassy or Consulate as to the exact requirements of the country in which your Hire is to take place and to ensure that the traveller has the correct passport and visas (if any). If you fail to do so, we have no liability to you for any cost, loss or damage, which you suffer, nor will we refund you the cost of any unused portion of your Hire.

## **23. COMPLAINTS**

If you have a complaint about the boat during the Hire, please inform the base manager or a Le Boat office immediately so that remedial actions can be taken if deemed necessary (in the sole discretion of the base manager and/or Le Boat). If you wish to make a claim against Le Boat then you must notify Outdoor Travel Pty Ltd in writing within 30 days of your return home in writing – address details can be found on the back cover of the brochure.

If Le Boat cannot resolve your complaint you can take the matter to arbitration administered by IDRS, part of the Chartered Institute of Arbitrators. Details and application forms are available from ABTA Ltd, 30 Park Street, London, SE1 9EQ, UK <http://www.abta.com>.

## **24. PRIVACY AND DATA PROTECTION**

Le Boat's Privacy Policy sets out what information we collect, how we collect it, and what we do with it. To see a full copy of the policy, please contact Outdoor Travel Pty at [info@outdoortravel.com.au](mailto:info@outdoortravel.com.au) or make a written request addressed to Le Boat, c/- Outdoor Travel Pty Ltd, PO Box 286, Bright, VIC 3741, Australia.

As a user of any services provided by Le Boat (including, without limitation, by using the Le Boat website or making a booking with Le Boat), you agree and consent to Le Boat using and disclosing to third parties your contact and personal information as set out in our Privacy Policy.

You acknowledge and agree that we may use the address, telephone, mobile and email information you supply to contact you with news, information and special offers offered by Le Boat, via direct mail, telephone, email and/or text message. If you do not want this service, please contact us using the email address provided in the relevant email communication or at Outdoor Travel Pty Ltd.

## **FOR MORE INFORMATION, REQUESTS OR RESERVATIONS:**

See your travel agent or contact:

Outdoor Travel Pty Ltd  
PO Box 286, Bright, VIC 3741, Australia

Travel Agent Licence No 31102  
ABN 63 157 872 175

Tel: (03) 57 501441 or Email: [info@outdoortravel.com.au](mailto:info@outdoortravel.com.au) or see: <http://www.outdoortravel.com.au>

*\* Where prices are displayed in a foreign currency, the approximate Australian Dollar amount is provided as a guide only and based on the exchange rate at 22 January 2011. You must pay such amounts in the local currency of your destination at the exchange rate on the day of payment. Exchange rates are subject to fluctuation.*