

SHERPA WALKING & CYCLING HOLIDAYS - 2009

PRICES IN AUSTRALIAN DOLLARS

	No of Days	Tour Code	SELF GUIDED TOURS			Daily Departures in Season (unless stated)	GUIDED TOURS			
			Tour Cost (twin share)	Single Suppl.	Solo Traveller Suppl.		Tour Cost (twin share)	R&D* Tour Cost	Single Suppl.	Group or Escorted Departure Dates
EUROPEAN INDEPENDENT INN TO INN WALKS - SELF GUIDED WITH DAILY DEPARTURES										
(As at 15/05/09)										
ITALY										
Treasures of Tuscany	7 days	JTT7	1885	410	300	Apr - Nov	2070		410	20 May, 7 Sep, 5 Oct
Treasures of Tuscany	11 days	JTT11	2585	675	300	Apr - Nov				
South of Siena	7 days	JST	1890	420	255	Apr - Nov		1890	420	8 Apr *
Cinque Terre	6 days	JCT	1070	450		Jan - Apr, Oct - Dec				
Cinque Terre	6 days	JCT	1195	450		May - Sep (avoid mid Jul - mid Aug: too hot)				
Apuane Alps	8 days	JAA	1690	155		Apr - Oct				
The Dolomites	8 days	JDO	1840	220		Mid Jun - Sep, Any Sat, Sun or Wed	1925		220	20 Jun, 29 Aug
Amalfi Coast	8 days	JAM8	1560	390		4 Jan - 4 Apr, 18 Oct - 30 Nov 09				
Amalfi Coast	8 days	JAM8	1790	325		17 Dec 08 - 3 Jan 09				
Amalfi Coast	8 days	JAM8	1880	605		5 - 13 Apr, 1 Aug - 30 Sep	2055		605	27 Sep
Amalfi Coast	8 days	JAM8	1815	605		14 Apr - 31 Jul, 1 - 17 Oct	1940		605	31 May
Amalfi Coast	11 days	JAM11	2070	705		4 Jan - 4 Apr, 18 Oct - 30 Nov 09				
Amalfi Coast	11 days	JAM11	2305	640		17 Dec 08 - 3 Jan 09				
Amalfi Coast	11 days	JAM11	2390	915		5 - 13 Apr, 1 Aug - 30 Sep				
Amalfi Coast	11 days	JAM11	2325	915		14 Apr - 31 Jul, 1 - 17 Oct				
Lake Como Rambling	8 days	JCO	1635	370		Feb, Mar & Nov				
Lake Como Rambling	8 days	JCO	1705	390		Apr - Oct (not 21-25 Apr, 5-8 May, 11-14 Sep)	1865		390	27 Jun, 19 Sep
Sicily & The Aeolian Islands	10 days	JSA	2260	230		Apr - June, Sep - Mid Oct				
Sardinia	8 days	JSD	1890	285	170	1 Mar - 30 June, 1 Sep - 30 Nov				
Walking in Umbria	6 days	JUM6	1785	255	170	Apr - Nov				
Walking in Umbria	9 days	JUM9	2355	375	305	Apr - Nov				
SWITZERLAND & THE ALPS										
Tour de Mont Blanc	14 days	JMB	2495	545		20,27,28 Jun, 11,25,26 Jul, 8,9,22,23 Aug	2660		545	12 Jul
Bernese Oberland	8 days	JBO	1620	115		Jul - Sep	1765		115	18 Jul, 29 Aug
The Alpine Pass Route	14 days	JAP	2640	320		Mid Jul - Sep	2935		320	4 Jul, 15 Aug
The Haute Route	8 days	JHR	1870	295		Mid Jul - Sep	2075		295	25 Jul, 12 Sep
The Wildstrubel Circuit	8 days	JWS	1690	115		Mid Jul - Late Sep				
Around Meiringen	8 days	HSM	1320	245		Mid Dec - Oct				
AUSTRIA										
Dachstein	8 days	JHD	1610	145		Mid Jun - Mid Oct				
DUE TO CURRENCY EXCHANGE RATES, A SURCHARGE MAY BE APPLIED TO THESE PRICES. PLEASE ASK OUR OFFICE FOR DETAILS.										
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EUROPEAN INDEPENDENT INN TO INN WALKS - SELF GUIDED WITH DAILY DEPARTURES										
<i>(As at 15/05/09)</i>										
GERMANY										
The Black Forest	7 days	JBF	1855	210	205	May - Oct (excluding Sat)				
Bavaria - King Ludwig's Way	8 days	JKL	1700	255	240	May - Oct				
FRANCE										
Provence - With Pleasure	8 days	JPP	2145	430	385	1 Mar - 8 Jun, 14 Sep - Nov				
Provence - Van Gogh's Steps	7 days	JPV	1890	475	155	Mar - Mid Jun, Mid Sep - Nov				
Walking in Haute Provence	8 days	JPR	1840	285	230	May - Mid Oct	2010		285	16 May, 12 Sep
Corsica - Mountains & Sea	8 days	JMS	1780	350		May - Oct		1780	350	7 Jun *
The Meridian Way	8 days	JMW	1805	205	90	Mid May - Jun, Sep - Oct				
Mountains to the Med	8 days	JCS	1765	360		April - Oct				
Vermillion Coast	8 days	JVC	1735	340		Sep - Jun				
Burgundy Vineyard Trails	8 days	JBG	1890	495	175	Apr - Oct, Sun - Wed				
Burgundy Vineyard Trails	8 days	JBG	1965	495	175	Apr - Oct, Thu - Sat				
The Way of St James	12 days	JPT	2145	325	120	May - Oct		2145	325	7 May *
Alsace Vineyard Trails	7 days	JVO	1720	295	125	Apr - Oct				
The Dordogne	8 days	JDD8	1835	220		Apr - Mid Oct				
Dordogne Valley	10 days	JDD10	2070	285		Apr - Mid Oct		2070	285	30 Apr *
Loire Valley Vineyard Trails	8 days	JLV	1950	390		Mar - Oct				
The Cevennes	8 days	JCV8	1770	270	175	Jun - Sep, except Sunday				
The Cevennes	10 days	JCV10	2010	320	230	Jun - Sep, except Friday		2010	320	11 Jun *
Tarn & Aveyron	7 days	JAB	1540	260	150	May - Sep		1540	260	22 Apr *
The Ardeche	8 days	JAD8	1890	255		May - Oct				
The Ardeche	10 days	JAD10	2120	325		May - Oct		2120	325	12 Jun *
SPAIN										
Majorca	8 days	JMJ	1725	340	170	Mid Mar - Oct				
Catalonia	8 days	JBM	2060	350		Sep - Dec, Feb - Jun, not Fri or Sat		2060	350	15 Feb *
The Canary Islands	8 days	JGM8	1545	215	165	Jan - Dec				
The Canary Islands	11 days	JGM11	1775	295	165	Jan - Dec				
Hidden Andalucia	8 days	JAW	1635	180		Apr - Nov				
Alto Aragon Spanish Pyrenees	8 days	JAR	2140			Jun - Sep				
Sierra de Aracena	7 days	JAC7	1430	155	70	Feb - Dec				
Sierra de Aracena	9 days	JAC9	1580	205	55	Feb - Dec				
Tenerife & Mount Teide	8 days	JTN	1635	405		Jan - Dec	1820		405	6 Feb, 20 Nov
PORTUGAL										
Alentejo	8 days	JPA	1705	560		Feb - Dec (except July or August)				
Mountains of Madeira	8 days	JIM	1715	n/a	395	Jan - Dec	1685		295	28 Feb, 7 Nov

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EUROPEAN INDEPENDENT INN TO INN WALKS - SELF GUIDED WITH DAILY DEPARTURES										
<i>(As at 15/05/09)</i>										
IRELAND										
Wicklow Way	7 days	JIW7	1725	345		Mar - Oct				
Wicklow Way	9 days	JIW9	1945	450		Mar - Oct				
MOROCCO										
The Atlas Mountains	8 days	JMO	1380	360		Year round (avoid July & August)				
NORWAY										
The Fiordland	8 days	JNO	2065	405		Mid Jul - Sep				
MALTA										
Maltese Rambles	8 days	JMA	1175	210		Sep - Jun (1/11 - 31/3)				
Maltese Rambles	8 days	JMA	1270	210		Sep - Jun (1/4 - 31/10)				
CYPRUS										
The Troodos Mountains	8 days	JCY8	1770	185	345	Apr - July, Sep - Oct				
The Troodos Mountains	8 days	JCY8	1830	185	345	Aug				
The Troodos Mountains	11 days	JCY11	2065	270	440	Apr - July, Sep - Oct				
The Troodos Mountains	11 days	JCY11	2155	270	440	Aug				
Winter in Cyprus	8 days	JCYW	1655	200	290	Nov - Mar (except Xmas/NY)				
Winter in Cyprus	8 days	JCYW	1715	200	290	Christmas & New Year				
GREECE										
Crete	8 days	JEC	1435	205		May - Oct (any Tues)		1435	205	12 May *
Zagoria Villages	8 days	JZV	1595	n/a		May - Early Oct				
WALKERS BRITAIN - INN TO INN WALKS - SELF GUIDED WITH DAILY DEPARTURES										
Cornish Coastal Path	8 days	WTR	1590	220	190	Apr - Mid Oct				
Dorset Wessex Trails	8 days	WDC	1580	340	110	Apr - Mid Oct				
The Cotswolds	8 days	WMR	1500	200	185	Apr - Mid Oct				
The Yorkshire Dales	8 days	WDW	1330	305		4 Apr - Mid Oct				
The English Lake District	8 days	WCW	1480	290		4 Apr - Mid Oct				
The Cleveland Way	12 days	WCX	1795	410		4 Apr - Mid Oct				
England Coast to Coast	15 days	WWH15	2125	315		4 Apr - Mid Oct	2305		315	6 Jun, 26 Sep
England Coast to Coast	8 days	WWH8	1380	105		5 Apr - Mid Oct				
Hadrians Wall	8 days	WRW	1300	330		4 Apr - Mid Oct				
West Highland Way	8 days	WWH	1430	255		Apr - Oct (avoiding 9-12 Jul & 17-20 Sep)	1560		255	12 Apr, 27 Sep
Great Glen Way	8 days	WGL	1370	285		Apr - Mid Oct	1585		285	19 Apr, 4 Oct
St Cuthberts Way	8 days	WSC8	1305	325		Apr - Mid Oct				
St Cuthberts Way	10 days	WSC10	1580	400		Apr - Mid Oct				
South Downs Way	8 days	WSD8	1540	425		Apr - Mid Oct				
South Downs Way	10 days	WSD10	1775	575		Apr - Mid Oct				
Offa's Dyke	8 days	WOF	1355	200	195	Apr - Mid Oct (except 21 - 31 May)				

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CYCLING EUROPE - INDEPENDENT INN TO INN CYCLING - SELF GUIDED										
										(As at 15/05/09)
FINLAND										
The Turku Archipelago	8 days	CFI	2185	525	260	6, 27 Jun, 4, 11, 18 Jul, 1, 8 Aug				Bike Hire Cost (paid locally)
The Turku Archipelago	8 days	CFI	2420	525	260	25 Jul				Included in the tour cost
FRANCE										
The Loire Valley	8 days	CLV	2145	380		Tue, Thu, Sat, Mar - late Oct				Included in the tour cost
Backroads of Provence	8 days	CPB	2365	370	215	Mar - Oct				Included in the tour cost
Cycling the Haute Provence	8 days	CPR	2145	450	320	Apr - Oct (except Aug)				Included in the tour cost
Biking in Burgundy	8 days	CBG	2125	540	195	Mar - Oct				Included in the tour cost
Historic Dordogne	8 days	CDD	2015	410	230	Apr - Mid Oct				€ 90
Vineyards of Bordeaux	8 days	CGR	2285	560		Apr - Mid Oct (except 21-25 June)				Included in the tour cost
ITALY										
Cycling in Tuscany	8 days	CTT	2100	490	270	Apr - Nov				€ 78
South of Siena	8 days	CST	2100	510	260	Apr - Nov				€ 78
Cycling in Sardinia - Winter	8 days	CSR	1950	285	170	Sat, Jan - Apr, 15 Oct - 31 Dec				€ 80
Cycling in Sardinia	8 days	CSR	2030	285	170	Sat, May - Jun, 1 Sep - 14 Oct				€ 80
Cycling in Sardinia	8 days	CSR	2235	285	170	Sat, Jul & Aug				€ 80
AUSTRIA & THE CZECH REPUBLIC										
Cycling from Salzburg	8 days	CAS	1790	230		25 Apr - 30 June, 1 - 26 Sep				Included in the tour cost
Cycling from Salzburg	8 days	CAS	1890	230		Jul, Aug				Included in the tour cost
Vienna to Prague	9 days	CCR	2285	495	590	May - Oct				Included in the tour cost
BRITAIN										
Coast to Coast	8 days	C2C	1620	295		Apr - Oct				£105
The Cotswolds	8 days	CMR	1590	410		Apr - Oct				£80
Yorkshire Dales	8 days	CDW	1455	195		Mid Apr - Oct				£95
SPAIN										
Catalonia Cycling	9 days	CSP	2145	485		Early Apr - Jul, Sep - Late Nov				Included in the tour cost
Catalonia Cycling	9 days	CSP	2220	485		Aug				Included in the tour cost
PORTUGAL										
Rural Portugal	8 days	CRP	1860	560		Sep - Jun				Included in the tour cost

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SHERPA EXPEDITIONS BOOKING FORM 2009

DEPARTURE DATE FROM AUSTRALIA _____

TRAVEL AGENT: _____

CLIENTS	TITLE	FIRST NAME	SURNAME	D.O.B.	OCCUPATION	PASSPORT NO.
1.						
2.						
3.						
4.						

CLIENT'S CONTACT ADDRESS

NAME:	
ADDRESS:	
TEL / FAX No:	
EMAIL:	
EMERGENCY CONTACT NAME / No:	

PLEASE BOOK THE FOLLOWING TOUR:

TOUR (NAME & CODE)	START DATE	START POINT	TWIN/DBL/SINGLE

PERSONAL DETAILS

TRAVEL INSURANCE REQUIRED?	YES / NO. If No, policy details please:
ANY MEDICAL HISTORY OR DIETARY NEEDS WE SHOULD BE AWARE OF?	YES / NO. If Yes, details please:
HOW DID YOU HEAR ABOUT OUTDOOR TRAVEL ?	

HOW TO MAKE YOUR RESERVATION

- 1) Call Outdoor Travel or your travel agent to check the availability and cost of the tours of your choice.
- 2) Please read the operators terms/conditions carefully.
- 3) Complete and sign this booking form and send it with your deposit (or full payment if less than 90 days before departure) to Outdoor Travel. We will process the booking only on receipt of your completed booking form and a deposit. A deposit of \$500 is required per person for each individual tour reservation.
- 4) You will then receive your confirmation invoice and, once the holiday balance has been received, we will send any pre-departure tour information.
- 5) Bookings made less than 90 days before departure or changes to confirmed reservations may involve extra costs. Outdoor Travel may add a charge of \$75 to the operators charges to defray these costs.

I/we have read and accept the terms and booking conditions, responsibility / risk provisions and general information relating to this tour reservation and sign acceptance on behalf of all parties to this reservation, I/we understand the nature of the tours offered. I/we will make full payments when due. I/we do not suffer from any disability or medical condition that would inhibit full participation in the tour.

SIGNATURE: _____ **DATE:** _____

OUTDOOR TRAVEL PTY LTD

PO Box 286 Bright 3741
 Tel (03) 5750 1441 Fax (03) 5750 1020
 email: info@outdoortravel.com.au Web: http://www.outdoortravel.com.au
 Travel Agent Lic. No: 31102

Travel Agent Reservations: 1 800 331 582

ADDITIONAL TERMS & BOOKING CONDITIONS

Please read this carefully. It sets out your responsibilities and those of Outdoor Travel Pty Ltd and the tour operator. Please read any terms and conditions and general information shown in the brochure and on this price insert.

1) Our responsibility: Outdoor Travel Pty Ltd including the owners, officers and employees give notice that they act only as agents for the operators who arrange the transport, accommodation and services described in this brochure. Outdoor Travel Pty Ltd assumes no responsibility for any loss or damage to baggage or property or for any injury, illness or death or any claims whatsoever arising directly or indirectly from the operation of these tours or any delays, transport failures, strikes, war, force majeure, Acts of God etc that may affect any of these services or travel arrangements.

All matters arising from the services provided by Outdoor Travel Pty Ltd are governed by the law of the state of Victoria

2) Your responsibilities: Active holidays can be hazardous if you behave foolishly so don't take risks! In the interests of safety, we ask you to undertake to follow the advice of the tour operator, guide or representative; comply with any local codes of conduct; and act sensibly and prudently at all times.

By signing this booking form you agree to indemnify Outdoor Travel Pty Ltd its owners, officers and employees for all losses and / or damage arising from any act or default on your part or the part of a member of your party.

You also accept the responsibility to ensure your personal travel documents (ie full passport, visas, air tickets etc) are in order. Please check these with your travel agent or Outdoor Travel well before departure.

3) Surcharges: Outdoor Travel Pty Ltd guarantee that the tour price will not be subject to any surcharges once a booking has been confirmed, except as a result of a drop in the Australian dollar exchange rate, government action or increases in airfares, accommodation or tour operator rates.

4) Final balance payment: Our confirmation invoice shows the total holiday cost for the services to be provided. The balance must be paid 90 days prior to your holiday departure date (unless the booking is made less than 90 days prior to departure in which case the full holiday cost must be paid at the time of booking). If the balance is not received by the due date we reserve the right to cancel your booking and apply cancellation charges.

5) Holiday insurance: Is strongly recommended & a condition of booking this holiday. Ask Outdoor Travel or your travel agent for policy information.

6) Complaints: If you have a complaint whilst on holiday you must report it at the time to the tour operator, guide or accommodation provider to enable it to be put right. If you feel it is serious, you must also notify us at the time by telephone or fax. Written details of any complaint or claim should be provided to Outdoor Travel within 15 days of the completion of the tour arrangements

7) Brochure Validity: 1st January 2009 until 31st December 2009.

SHERPA EXPEDITIONS — BOOKING CONDITIONS 2009

All bookings are made & accepted in accordance with the terms set out in these conditions. Outdoor Travel Pty Ltd is a fully licensed travel agency & a member of the Australian Travel Compensation Fund. Outdoor Travel Pty Ltd its owners, officers & employees give notice that they act only as agent for Link Travel Ltd. trading as Sherpa Expeditions, Hotel Treks & Walker's Britain ('the Company'), who arrange the services described in this brochure. Throughout this brochure Sherpa Expeditions, Hotel Treks, Walker's Britain, "we", "our" and "us" refer to 'the Company'. By agreeing to the following conditions the customer firstly agrees to hold Outdoor Travel Pty Ltd its owners, officers & employees harmless hereinafter for any claims, demands, causes of action or lawsuits brought from personal injury, death, property damage or economic loss caused by any action of 'the Company' including acts of negligence, breach of contract or other wrongful acts. These holidays are operated by Link Travel Ltd. trading as Sherpa Expeditions, Hotel Treks & Walker's Britain ('the Company'). Whether the holiday is arranged directly with the Company or through one of its appointed sales agents your contract is with 'the Company'. All holidays in this brochure are sold subject to the following conditions:

1. Booking and Payment:

- The customer must pay the deposits specified in the brochure at the time the booking is made by submittal of a booking form and the balance 90 days prior to departure or the full amount if the booking is made within 90 days of departure. The booking is not accepted and no contract exists until the date shown on the confirmation invoice. If the booking is not accepted the deposit paid and submitted with the booking form will be refunded.
- Alteration or cancellation by a customer of an accepted booking must be in writing & will be subject to the provisions of paragraphs 4 & 5 of these conditions.
- If the customer does not pay the balance of the holiday price at the prescribed time the Company reserves the right to cancel the booking.
- Any payment by a customer to an agent in respect of a contract with the Company is held by the agent at all times on behalf of the Company.
- If late booking requires special delivery arrangements to ensure prompt delivery of documents a charge of AU\$75 per address will be made.

2. Cancellation or Modification by the Company:

- Every effort will be made to operate all holidays as advertised but the Company reserves the right, at its discretion, to modify or cancel any holiday, flight, schedule, accommodation or arrangement at any time up to eight weeks before departure. In the case of any material modification or of cancellation, the Company will, if possible, offer alternative arrangements or, if these are not acceptable, a full refund of the monies paid. When offering alternative arrangements, the Company will, if accommodation is affected, use its best endeavors to provide an alternative in the same area. If the Company is only able to offer a lower classification of hotel, it will refund the difference in the brochure price.
- A material modification is one which has a significant effect on the customer's holiday such as a change of accommodation to a different resort or of an inferior classification in the same resort or a change of departure or return timings of more than twenty hours or a change of departure airport which would cause substantial inconvenience to the customer.
- The Company will not materially modify or cancel the holiday within eight weeks of the date of departure unless compelled to do so because of circumstances beyond its reasonable control.
- In the event of the Company cancelling the holiday either before or after the said period of eight weeks and the customer receiving a full refund of all monies paid to the Company the customer shall not be entitled to any further sum by way of compensation, damages or otherwise arising from the cancellation.
- Certain escorted group holidays may require a minimum number of participants & in the event of such minimum numbers not being achieved prior to 8 weeks before departure, the Company shall be entitled to cancel the holiday whereupon all monies paid by the customer shall be refunded but no compensation shall be payable or alternative holiday offered.

3. Force Majeure: If war or terrorist activities, threatened or actual, civil unrest, industrial action, threatened or actual, weather conditions, fire, flood, drought, airport regulations and closures, unforeseen alterations to public transport schedules and rescheduling of aircraft or any other event outside the control of the Company either delays or extends the holiday or compels a change in the holiday arrangements, the Company cannot accept liability for any resulting loss, damage or expense.

4. Cancellation by Customer:

- If the customer cancels the arrangement after the booking is accepted or the booking is cancelled by us due to nonpayment the following will be payable or forfeited as the case may be:
 - More than 90 days before departure - the deposit.
 - 90 - 60 days before departure - 30% of holiday cost.
 - 59 - 30 days before departure - 50% of holiday cost.
 - Less than 30 days before departure - 100% of the holiday cost.
- In addition to the above charges, it may be necessary to add under-occupancy or single room supplements to other members of a party where member(s) of that party cancel.
- Cancellation charges of 100% will apply on scheduled service tickets if you have to cancel or amend your flights once the tickets are issued. Tickets are valid only for the flight issued and cannot be changed after issue.

5. Alteration by Customer: After acceptance of the booking, if the customer alters the confirmed arrangements, an amendment fee of AU\$150 per person, plus any increased charges, may be charged. Additionally, if the alteration is within 90 days of the original departure date, the cancellation charges in clause 4 may be applied.

6. The holiday price is subject to surcharges on the following items: government action, currency, aircraft fuel, overflying charges. Even in this case, the Company absorbs an amount equivalent to 2% of the holiday price which excludes insurance premiums and any amendment charges. Only amounts in excess of this 2% will be surcharged. If this results in an increase of the holiday price of more than 10% the customer will be entitled to cancel the holiday and a full refund of all the money paid except for any premium paid to the Company for holiday insurance and amendment charges.

The right to cancel must be exercised within 14 days from the issue date printed on the invoice.

7. The Company's Liability to the Customer:

- Any flights forming part of the holiday arrangements will be subject to the conditions on the ticket issued by or on behalf of the carrying airline, which in most cases limit the airline's liability to the customer in accordance with International Law and conventions. The Company shall not be liable for any loss in excess of such limitations.
- The Company accepts responsibility should the services which they contract to provide you with prove deficient or not of a reasonable standard; such acceptance extends to any arrangements made during the course of your holiday through a bona fide representative of the Company.
- The customer must appreciate that in certain countries services in hotels, on tour & in restaurants cannot be expected to be of the same standard as those in Australia & the term "reasonable standard" must be interpreted accordingly.
- The Company accepts liability for the negligent acts and/or omissions of their employees, agents, subcontractors and suppliers or servants and/or agents of the same insofar as they relate to the holiday booked. The act or omission must be directly relevant to holiday activities or arrangements made by the Company or its authorised representatives as part of the package purchased by the customer at the time the booking is made or subsequently by arrangement with and payment to the Company or its authorised representatives. The Company shall not be liable to the customer for any loss, damage or injury which results from the negligent acts of third parties with whom the customer makes individual direct arrangements whether as a result of the Company's or its representative's recommendation.
- In all cases the Company's liabilities to any one person shall not exceed two and one half times the cost of that person's holiday.
- Any information or advice provided by the Company on matters such as visas, vaccinations, climate, clothing, baggage, special equipment etc. is given in good faith but without responsibility on the part of the Company, and the passenger accepts responsibility for obtaining any necessary visas and travel documents needed for the trip.

8. Complaints: In the event of any dissatisfaction with the accommodation or any other service provided by the Company in the resort the matter must be reported immediately to the local representative, agent, or hotelier so that action can be taken to remedy the problem. Any complaint made to the Company after the holiday should be made in writing within 15 days of return.

9. Assignment of Rights:

- In the event of making a claim against the Company under the above paragraph, the customer agrees to assign to the Company any rights against a supplier or any other person or party that they may have relating to the claim and co-operate fully with the Company should it or its insurers wish to enforce those rights which have been assigned to the Company. This assignment is necessary to enable the Company to try and recover from suppliers any compensation paid to the customer together with associated costs. It is not the Company's wish to profit from such assignment and in the unlikely event of the Company recovering more than such compensation and costs, any excess will be paid to the customer.
- In the event of a claim made by the Company being covered by any insurance policy effected by the customer or for his benefit the customer agrees to pursue such claim against the relevant insurance company either in addition to or in substitution for his claim against the Company. The Company agrees to indemnify the customer in respect of any expense incurred in pursuing such a claim and acknowledges that any settlement made by the Insurer shall not prejudice the customer's rights against the Company. In the event of the customer not submitting an insurance claim within a period expiring 5 days prior to the time specified in the relevant policy, he shall assign by letter sent by first class post to the Company no less than 5 days prior to the said specified time the benefit of the policy to the Company and give immediate notice of such an assignment to the Insurer.

10. Transfer of Bookings: If the customer is prevented from taking his holiday by circumstances such as those which would entitle him to make a valid claim under a conventional insurance policy, then, on giving the Company notice no less than 21 days before departure, he shall be entitled to transfer his booking to another person deemed acceptable to the Company. In such a case the customer & the transferee shall be jointly & severally liable for all monies due to the Company including all charges & reasonable fees consequent upon such transfer.

11. Brochure Information:

- There is a general indication in this brochure of the itinerary of each trip, type of accommodation used, what is included in the price, visa requirements. Changes in all of these items may be made during this brochure's currency, you should request a detailed dossier for up-to-date information about the trip.
- The Company's brochure contains statements representing its honest belief that the facts as shown are correct. Every reasonable effort has been made to describe fully & as honestly as possible the holidays offered & every reasonable attempt will be made to supply what has been described.
- The Company reserves the right to make changes to the information, prices and itineraries set out in the brochure and provided such changes, have been notified to the customer prior to his submitting a booking form or accepted by the customer after submission of the booking form but prior to the Company's confirmation, then such changes shall be binding on the parties.

12. Any likeness of you secured or taken on any of our trips may be used by the Company without charge in all media, for bona fide promotional or marketing purposes, including without limitation promotional materials of any kind, such as brochures or the Internet.

13. Jurisdiction: This contract is made on the terms of these booking conditions which are governed by English Law & clients shall submit to the jurisdiction of the English Courts.