

# OUTDOOR TRAVEL Pty Ltd - NZ Booking Form 2011/2012

Mail to: OUTDOOR TRAVEL Pty Ltd, PO Box 286, Bright 3741  
Victoria, Australia. Fax: (03) 57 501 020

Your Travel Agent:

Title	Surname	First Name	Date of Birth	Home-Telephone	Occupation

Tour Selected	Departure Date	Tour Start Point	Depart Australia

Accommodation	No. of Nights	Check-in	Check-out	Twin/Double Single/Triple

Please arrange flights for us as follows:	Date	From/To	Number of seats

**Home contact address - to which all correspondence should be sent**

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**Next of kin - Address & telephone**

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**Additional Requirements**  
Travel Insurance is required - do you wish us to forward details?  
 Yes  No

**Special Requests**  
Are you a vegetarian?  
Do you have any special medical conditions we should know about?  
\_\_\_\_\_  
\_\_\_\_\_

How did you hear about Outdoor Travel Holidays?  
 Advertisement  
 Travel Agent  
 Friend

I have read the general information. I understand and accept the Booking conditions on behalf of all the people named on this form.

Signature \_\_\_\_\_  
Date \_\_\_\_\_

## BOOKING CONDITIONS

Please read this carefully. It sets out your agreement with OUTDOOR TRAVEL PTY LTD and with their tour operators and agents. It contains important terms designed to protect your interests. You should also read any 'General information' in the brochure.

### 1 Outdoor Travel's Responsibilities

OUTDOOR TRAVEL PTY LTD is a fully licensed travel agency and a member of the Australian Travel Compensation Fund. In Australia consumers have a right to compensation if services are not provided with due care and skill or if services are not reasonably fit for a particular purpose made known to the consumer.

OUTDOOR TRAVEL PTY LTD, including the owners, officers and employees give notice that they act only as agents for the operators who arrange the services described in this brochure.

### 2 Acceptance

Your contract only comes into effect once OUTDOOR TRAVEL PTY LTD have BOTH received your booking form with your deposit (or full payment in the case of a late booking) AND issued the confirmation invoice. This contract is governed by the law in the State of Victoria.

### 3 Surcharges

The price of your holiday may be subject to increases in costs due to currency fluctuations or government action.

### 4 Balance Payment / Late Bookings

Our confirmation invoice shows the total holiday cost for the services to be provided. The balance must be paid 90 days prior to your holiday departure date (unless the booking is made less than 90 days prior to departure in which case the full holiday cost must be paid at the time of booking). If the balance is not received by the due date we reserve the right to cancel your booking and apply cancellation charges.

### 5 Cancellation / Alterations

**A** You may change your holiday, subject to the operators consent up to 100 days before departure; there will be an administration fee of \$75 per person in this event. Less than 100 days before departure, all changes will be treated as cancellations and re-bookings, and the cancellation charges in paragraph 5B will apply.

**B** Should you be compelled to cancel your holiday you must notify OUTDOOR TRAVEL PTY LTD immediately in writing. We reserve the right to claim for estimated losses on the following scale, expressed as a percentage of the total holiday cost invoiced, and based on the date we receive your written cancellation:

More than 100 days before departure - deposit only  
100 - 60 days before departure - 60% of holiday cost  
59 - 30 days before departure - 80% of holiday costs  
Less than 30 days before departure - 100% of holiday costs

**C** We may through force major (unusual and unforeseeable circumstances beyond our control, the consequences of which could not have been foreseen even with the exercise of due care) be required to cancel or make material alteration to your holiday. In this unlikely event we will inform you as soon as possible and offer you the choice of an alternative available holiday (any cost difference being charged / refunded) or a prompt and full refund of all monies paid.

### 6 Your Responsibilities

**A** Active holidays can be hazardous if you behave foolishly so don't take risks! In the interests of safety, you undertake to follow the advice of the tour operator, guide or representative; comply with any local codes of conduct; and act sensibly and prudently at all times. You also agree to indemnify OUTDOOR TRAVEL PTY LTD its owners, officers and employees for all losses and / or damage arising from any act or default on your part or the part of a member of your party.

**B** It is your responsibility to ensure your travel documents ie valid passport, driving licence, visas etc are in order.

### 7 Assumption of Risk

You acknowledge with the completion of the booking form by yourself or your representative that the activities you propose to undertake in addition to usual and risks inherent may have potential additional hazards including physical exertion, remoteness from medical facilities, weather extremes and limited evacuation facilities. These risks may include personal injury, disease or death, delays of whatever sort including transportation, loss or damage to property, equipment failure or the activity itself.

You acknowledge that alterations to the scheduled itinerary or activity may be made as necessitated by weather, group size, road transport, land closures or illness.

You acknowledge that the enjoyment of these activities is derived in part from the inherent risks involved or in part from travel beyond the safety risks of life at work or at home. You acknowledge that these inherent risks are the reason for your participation and you assume all the risks associated with the activity or holiday.

### 8 Holiday / Travel Insurance

It is a condition of booking that you are adequately insured. Ask OUTDOOR TRAVEL or your travel agent for further details.

## 9 Complaints

If you have a complaint whilst on holiday you must report it at the time to the tour operator, guide or accommodation provider to enable it to be put right. If you feel it is serious, you must also notify us at the time by telephone or fax.

### 10 Air Carriage

Flights in this brochure are based on scheduled economy services of any airline mentioned. This brochure is the sole responsibility of Outdoor Travel Pty Ltd and does not commit any airline whose services are used.

### 11 Validity

The brochure, website or flyer is valid from 1st June 2011 until 31st December 2012.

## GENERAL INFORMATION

**Health & Fitness Requirements** - Please choose a holiday within your capabilities - ask our staff if you are unsure what is required. The fitter and better prepared you are the more enjoyable it will be. However most of our holidays require only reasonable fitness and good health. If you are unsure about your fitness or how any pre-existing medical condition may affect an active holiday please consult your doctor before making a reservation.

**Weather Conditions** - On coastal waters, lakes, rivers and on land conditions do from time to time prevent the operators from completing the advertised programs. The decision is normally made by the tour leader or captain at the time and is made in the best interests and safety of the group as a whole. Outdoor Travel Pty Ltd and / or our contracted operators can not be held responsible for these changes or any additional costs or expenses generated as a result of any changes to the schedule.

**Child Prices and Policy** - Many of our holidays are suitable for children. Please apply for a child's price if it is not shown. Children's prices are based on sharing with at least one full paying adult. Minimum age stipulations must be adhered to for the safety and comfort of the entire group.

**Minimum Group Size** - All group tours operate with a minimum number of participants. We reserve the right to cancel tours if the minimum number is not reached.

**Prices** - All prices are quoted in Australian dollars per adult person unless otherwise stated. They are correct at the time of printing.

**Itineraries** - These may have been edited to fit the page where they are described - please ask if you require a full or more detailed itinerary.